# Western Australia

## Who can make a claim?

- You are the driver, and the driver of another vehicle caused the crash OR
- You were a passenger, and the driver of the vehicle was at fault AND
- The vehicle that caused the crash needs to be registered in WA.
- You may not be able to claim if:
  - You were totally at fault.
  - A pedestrian, cyclist or scooter rider caused the crash.
  - The person at fault was the driver of a vehicle licensed in another state or territory.

## Details you need to make your claim

- Details of the crash
  - Time and date of crash.
  - Name and address of the driver/s, anyone injured and any witnesses.
  - Any photos and dash cam footage
- Any details of your injuries.

## How to make a claim

1. Collect all the details.
2. Visit www.crashreport.com.au and report the crash.

- **Driver** → fill out the online form titled report a crash/make an injury claim section
  - Allow about 40 minutes
  - Cannot be saved partially complete, needs to be completed and submitted in one go.
- **Other injured people** → fill out the notify injuries (passenger/pedestrian) section.

## When to make your claim

- Your claim must be submitted within 3 years of the crash or
- Within 3 years of injuries becoming apparent.

## What you can claim

- Pain and suffering.
- Past and economic loss.
- Claims management expenses.
- Care and support (including medical treatment and rehabilitation).

## Need more assistance lodging your claim?

Call the Insurance Commission of WA on **1800 643 338** or gi@icwa.wa.gov.au.

This guide is for general information only. It is not legal, financial or professional advice. Please contact the relevant State Insurance Regulator for more information.

Journey to Recovery

# Western Australia

## Fatality Claims

## For Financial Support

### Who can make a claim?

- If you have lost a loved one in a crash and you were dependent on them for financial or other support.

### How to make a claim

1. Collect all the details.
2. Visit www.crashreport.com.au and report the crash.
3. Fill out the online form titled report a crash/make an injury claim section
    a. Allow about 40 minutes
    b. Cannot be saved partially complete, needs to be completed and submitted in one go.

### What you can claim

- Funeral and headstone expenses in line with the WorkCover rate.
- Loss of financial benefit provided by the fatally injured person.
- Loss of services provided by the fatally injured person.

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