Australian Capital Territory

Who can make a claim?

- Apply when someone is injured in a motor crash.
- Funeral benefits when someone dies.
- Dependent benefits when someone dies.
- Must have occurred in the ACT.

Details you need to make your claim

- Details of the crash, including –
  - Date, time and location.
  - Details of all vehicles involved.
- You will need to tick the vehicle you believe to be most at fault.
- Medical documentation relating to the crash.
- Employment and income information.

How to make a claim

1. Download and complete the *PERSONAL INJURIES APPLICATION* form.
   - You will need to ask your doctor to complete an MAI medical report.
2. Send via email or post to the MAI insurer of the vehicle most at fault.

When to make your claim

- You will need to report the crash to police online or at a police station within 24 hours.
- Submit the application within 13 weeks of the crash.
- Within 2 years of the date of the crash, a claim can be submitted with a satisfactory explanation.

What you can claim

- Treatment and care.
- Income replacement.
- Quality of life benefit.
- Funeral or dependent expenses.

Need more assistance lodging your claim?

Contact the Defined Benefits Information Service on **1300 209 642** or dbis@carefcs.org.

This guide is for general information only. It is not legal, financial or professional advice. Please contact the relevant State Insurance Regulator for more information.

Australian Capital Territory

Fatality Claim

For Financial Support

Who can make a claim?

- If someone has died from injuries sustained in a crash, no matter who was at fault.

How to make a claim

For Funeral Benefits

1. Complete the *FUNERAL BENEFITS APPLICATION* form.
2. Send the completed document to the MAI Insurer of the deceased's vehicle.
    - If you are unsure or the vehicle was not registered, send to the MAI Insurer of your choice.

For Dependent Benefits

1. Complete the DEPENDENT BENEFITS APPLICATION form.
2. Send the completed document to the MAI Insurer of the deceased's vehicle.
    - If you are unsure or the vehicle was not registered, send to the MAI Insurer of your choice.

What you can claim

- Funeral expenses.
- Dependent benefits.

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Journey to Recovery